Inbound Medical Assistance Service GUIDE

"Inbound Medical Assistance Service" is a service for international students in Japan.

■**Service Contents**

1. Clinic/Hospital Information	You will be provided Clinic/Hospital information over the telephone, to see a doctor nearby your residence.
2. Translation	Three-way telephone translation service is available when you find difficulty for understanding language at a clinic (*), or need to communicate with a taxi driver when you go to see a doctor. (*) Translation service with a doctor is available with the doctor's permission only.

-This service is NOT a medical insurance.

-All medical expenses (including checkup, treatment and hospitalization) charge YOU. We strongly recommend for you to have a medical insurance.

■Languages and Service Time

Language	English, Chinese, Japanese, Korean, Thai, Vietnamese, Indonesian, Tagalog, Nepali, Malay, Burmese, Khmer, Portuguese, Spanish, French, German, Italian, Russian
Service Time	24hrs365days

■Telephone Number

Call the number below when you need our medical assistance services:

> **Telephone Number : 03-6371-0063**   **(No toll-free Line)**

-We answer "Emergency Assistance Japan" when you call us.

-This is not a toll-free line. Please note that you need to pay for the telephone charges.

-Please inform YOUR NAME and NAME OF YOUR UNIVERSITY to us when you call.

■Note

◆The service is only for members.

◆The service is only available while staying in Japan within the contract term.
   Even though with the contract, you cannot use this service if you were outside of Japan.

◆The service may not be provided if the following inevitable events occurred;
   -General strike, transit strike, act of nature, war, civil strife, terrorism, mutiny, riot, retaliation, traffic/transit restraint,
    explosion, nuclear accident

◆Privacy policy
   We shall observe the Law Concerning the Protection of Personal Information, other applicable laws and ordinances. We operates personal information only for the purpose of providing services.